

# VOW YOUR WAY

Wedding Planning  
Terms & Conditions

Wedding Season 2023-2024

## 1. RELATIONSHIP WEDDING PLANNER - CLIENTS

1.1. The Clients – as wedding hosts – contract Vow Your Way to complete the agreed event planning service package, for the agreed fees. The Wedding Planner starts fulfilling herewith listed contractual obligations after the contract is signed and after receiving the non - refundable retainer to their account . The services end on the wedding day, or on the day of the last wedding related event the Wedding Planner was contracted to coordinate - as soon as the event is finished.

1.2. The Clients are considered one unit in the communication process, meaning it is assumed that any request or information provided by one of them is internally agreed upon by both. The Wedding Planner is not liable for any inconveniences that arise from actions that have not been previously discussed and/or agreed upon between the Clients. The Wedding Planner does not follow instructions from anyone other than the Clients in this contract.

1.3. The Wedding Planner does not act as an intermediary and does not make payments for and in the name of the Clients for the suppliers/service providers and shall not be a contractual party to the supply/services. Contracts shall be closed directly between the supplier of the products/services and the Clients.

The Wedding Planner shall not be liable to the Clients for obligations of the supplier/service providers and shall not be liable to the supplier/service providers for the obligations assumed by the Clients.

1.4. Any errands that are to be run on behalf and on account of the Clients have to be explicitly documented in written form. The Wedding Planner shall only act as an intermediary and shall not be liable to the Clients for obligations of the supplier/service providers related to the errand and shall not be liable to the supplier/service providers related to the errand for the obligations assumed by the Clients.

## 2. PERFORMANCE OF SERVICES

2.1. The Wedding Planner is bound to provide the agreed services according to the principles of „obligation for executive care”, considering the Clients' best interest. The Wedding Planner agrees to exercise reasonable care and skills in providing all services agreed under the terms of this Agreement. The Wedding Planner is especially bound to the attentive and thorough consulting of the Clients, careful selection and supervision of vendors and subcontractors.

2.2. Nothing in the agreement between Wedding Planner and Clients shall be seen to create an employee-employer relationship between the Wedding Planner and the Clients, and this will be a collaborative, professional relationship of equals, where mutual professional respect courtesy and consideration are expected. The Wedding Planner is an independent contractor and not an employee of the Clients.

2.3. The Parties agree that the Wedding Planner may assign some or all of the obligations arising out of an Agreement to trustworthy and equally experienced industry partners, subject to the prior written consent of the Clients. The Clients are not entitled to raise claims directly to the third party.

2.4. Basic office support receives 48-72-hour attention. Each new or special project requires a minimum of 5 ( five ) days lead-time. The Clients will provide sufficient notice and allow for reasonable timeframes for project completions. Rush projects of 24 hours or less, as well as new project requests made within the last month before the wedding due date, and projects requiring weekend or holiday work - except the coordination on the contracted event date - may be subject to a 100% surcharge and/or other rush fees. The Wedding Planner reserves the right to refuse any project or service request.

2.5. The Wedding Planner requires 48 hours' notice to cancel scheduled face-to-face appointments, and 2 hours to cancel scheduled calls. When possible, the Wedding Planner will attempt to accommodate a moved appointment with less notice. However, if the appointment cannot be moved to a different slot in the same week, due to the Clients' availability, this will count as a cancelled appointment, if the requested notice was not provided. No shows and last-minute cancellations will be billed at the full hourly rate for the allotted time that was scheduled, with a one-hour minimum.

2.6. New work requested by the Clients and performed by the Wedding Planner after a proposal/estimate has been approved is considered a Change Request and will be billed according to the additional hours. If the job changes to an extent that it substantially alters the specifications described in the original proposal/estimate, a revision memo will be submitted to the Clients, and a revised additional fee must be agreed to by both parties before any further work proceeds. Alterations and other changes requested after project completion are billed at standard hourly or package rates. In the event that the project changes to a lower scale, the Service Fee may drop based on the hours already worked and the hours needed for all modifications to apply, by maximum 20%.

2.7. The Wedding Planner is entitled to deviate from the agreed services and will use her best judgement when taking action in regard to changes, weather, tardiness, non-performance etc. based on the situation, time limitations and/or the Clients' wishes. Any changes are to be documented in written form without delay and communicated on to the Clients in writing forthwith - with the exception of events on the wedding day. The Clients reserve the right to disagree with any deviations including in an event where the deviation leads to additional charges being payable by the Clients or where the quality of the service is reduced.

### 3. VENDOR MANAGEMENT

3.1. Based on preliminary discussions, the Wedding Planner will gather offers from appropriate vendors, according to the wishes of the Clients, within the wedding budget ( which is subject to change depending on the final venue choice, wedding day scenario, the Clients' vendor and service choices and number of guests ).

3.2. The selection of the vendors proposed by the Wedding Planner is made by the Clients, unless otherwise agreed. Should the Clients explicitly request, the selection is to be made by the Wedding Planner. Either way, the contracts are to be closed directly between the Clients and the chosen vendors.

3.3. The Wedding Planner will exercise reasonable care and skills in locating and recommending any vendors for the Clients. However, the Wedding Planner is not responsible for the conduct and/or performance of any vendor. The vendors will prepare proposals and they will invoice the Clients. It is the Clients' sole responsibility to hire, contract and pay all vendors and/or venues in a timely manner.

3.4. The Wedding Planner does not recommend hiring vendors outside the list of recommendation or without involving the Planner.

3.5. Should the Clients choose to book other vendors, despite the recommendation at chapter 3.4, or without involving the Wedding Planner, or should they book certain vendors before signing the Wedding Planning Agreement, it is the Clients' responsibility to provide the Wedding Planner with copies of vendor contracts, contact names, telephone numbers, and already scheduled timetables for all vendors involved in the wedding within 3 ( three ) days after they are hired, no later than 90 days prior to the wedding. Any dispute with these vendors will be handled directly between the Clients and the vendors.

3.6. In the event of any supplier/service provider's cancellation, the Wedding Planner may substitute a new supplier/service provider with advance notice to the Clients at its discretion, and any additional costs are to be paid by the Clients.

#### 4. PAYMENT AND EXPENSES

4.1. The Wedding Planner's service fee will be listed in detail in each Agreement, along with the agreed service packages, and does not include ( as may be applicable ) costs of bank fees, travel fees, accommodation, meal costs, or any fees incurred by the booking of other vendors. These will be borne by the Clients and will be paid directly by them.

4.2. Accepted forms of payment are Paypal, bank transfer, debit and credit card. Upon proposal acceptance, the Clients will have the opportunity to choose their preferred payment method and the desired number of instalments for the event planning and coordination fees for the amount following the initial non-refundable retainer. The bank transfer fee or any credit card fees will be borne by the Clients. It is the responsibility of the Client to make sure the Wedding Planner receives the full invoice amount to their account.

4.3. Upon receipt of the Retainer and signature of the Agreement, the Wedding Planner will reserve the date agreed upon and will not make reservations with another client for the same date. For this reason, the retainer paid is non-refundable, even if the date is changed or the wedding cancelled for any reason, including but not limited to, Force Majeure, fire, strike and/or extreme weather conditions. Should the wedding date be changed, in agreement with the Wedding Planner's availability, the retainer and all payments made can be considered towards the final Service Fee upon agreement.

4.4. Should an Agreement be signed before the event date is set, the Clients are to consider the Wedding Planner's availability when choosing the final event date.

4.5. In case that the payments are not made within due date, a payment reminder will be issued on the next working day, and then at 5 days' intervals. A 15€ admin cost ( including VAT ) will be applied on every payment reminder - except the first. Payments not received by due date will result in discontinuation of services. The Wedding Planner reserves the right to refuse completion or delivery of work until past due balances are paid.

4.6. The custom quotes are based on workload estimations and apply to the specified number of hours. Additional hours will be charged as per below where every started hour counts as full. These charges will not be applied without the prior agreement of the Client in writing.

- Planning hours during the planning and/or post-event debriefing phase as well as travel hours- standard hourly fee: €45
- Coordination hours during the main event day and during pre - and/or post - event activities if on consecutive days - increased hourly fee: €98

4.7. Transportation, meals and accommodation costs for meetings before, after and during the coordination on the wedding day will be borne by the Clients for the Wedding Planner and her team, as follows - unless agreed otherwise in writing - :

- Travel costs at €0.45/km for trips outside Gent area (calculated starting from the Wedding Planner's and (assistants') office(s)), or according to train/bus tickets.

- Accommodation costs for the entire team, in an appropriate hotel with quick access to the wedding locations, including breakfast, if the venue is located more than 100 km away from Wedding Planner's and ( assistants' ) home address, and/or if the Wedding Day(s) itinerary requires the Wedding Planner's on-site presence earlier than 9:00 am and/or later than 23:00
- Appropriate meals for all event days for the entire team.

4.8. Additional agreements or changes that affect the agreed services or prices need to be explicitly agreed by the parties and documented in written form without delay.

## 5. CLIENTS' OBLIGATIONS

5.1. The Clients are bound to provide the Wedding Planner a thorough status-quo description of their plans and ideas and inform the Wedding Planner in a timely manner of any changes that may arise in this regard.

5.2. Due to the virtual nature of the relationship, the Clients understand the importance of communication, especially via e-mail, and agree to respond to questions, requests and communications from the Wedding Planner in a timely manner. The Clients understand that the Wedding Planner is a business with other clients to serve, and require fair, realistic notice in order to attend to requests and projects. Poor planning or miscommunication on the part of the Clients will not constitute an emergency for the Wedding Planner. The Clients understand that the Wedding Planner may require detailed clarification of events/projects in order to meet expectations and provide the best support and highest quality work.

5.3. The Clients will provide all content, outlines, photos, etc., necessary for any special projects in a clear and legible format.



5.4. The Clients agree to provide the Wedding Planner the following documentation at the latest 20 days before the wedding day ( where applicable ): guest lists, seating charts, name cards, wedding favours, schedules, contact details of relevant guests, etc.

5.5. The Clients shall not change the date, time or location of the wedding without first contacting and advising the Wedding Planner of said changes, so as to determine if the Wedding Planner is still available to provide services. If the Clients change the date, time or location of the scheduled wedding, and the Wedding Planner is unavailable to provide services, then the Wedding Planner is released from all contract obligations and shall in no way be held responsible or liable in any manner whatsoever for non-performance. The Clients also forfeit the Wedding Planner's Retainer along with a percentage of the Service Fee, corresponding to the hours invested by the Wedding Planner up to the cancellation, for non-compliance with this Agreement.

5.6. In the event the Clients are forced to change the date of the wedding, and the Wedding Planner is available to provide services, every effort will be made by the Wedding Planner to transfer location reservations, sub-contractors and the wedding coordination support to the new date. The Clients agree that in the event of a date change any expenses including but not limited to deposits and fees that are non-refundable and non-transferable are the sole responsibility of the Clients. There may also be additional charges above and beyond those set in the original Agreement. The Clients further understand that last minute changes can impact the quality of the event and that the Wedding Planner is not responsible for these compromises in quality.

5.7. The Clients agree to the following deadlines during the planning process:

- All wedding concept decisions are to be finalised and vendors chosen at the earliest convenience and no changes are to be requested in this regard during the last three months before the wedding.
- All detailed orders are to be finalised at the latest one month before the wedding.
- No new service requests are to be made during the last month before the wedding.

5.8. Should such changes be impossible to avoid, the Wedding Planner will handle them at a surcharge of 100% of the normal hourly rate (€98/hour instead of the usual rate of €45/hour)-subject to availability.

## **6. LIABILITY**

6.1. The Wedding Planner does not act as general contractor, but only as intermediary between the Clients and wedding vendors. Therefore, the Wedding Planner is not liable and cannot be held responsible for any supplier/service provider's performance or product, nor for any obligation that is delayed/not fulfilled and arising from the contracts between the Clients and third parties, including payment delays to the vendors.

6.2. The Wedding Planner is not liable for any delays or irregularities in document processing by the authorities, as well as any delays or the cancellation of the legal ceremony caused by the delayed delivery or lack of information and/or incorrect or incomplete documents provided by the Clients or authorities.

6.3. The Wedding Planner is neither liable for inconveniences caused by acts of nature or responsible for the private belongings of the Clients, wedding guests or vendors, present at the wedding locations on the wedding day.

6.4. The Clients acknowledge that the Wedding Planner only has an obligation of effort and not an obligation of result. The liability of the Wedding Planner is limited to the amount covered by our liability insurance or the invoice amount, whichever is lower.

6.5. Should the Wedding Planner be unable to perform any specific tasks in the planning of a wedding, due to the Wedding Planner's illness or hospitalisation, the Wedding Planner will do her best to find a substitute Wedding Planner of similar skills and experience. In the event that the Wedding Planner is unable to locate a replacement, a reasonable percentage of the amount already paid will be returned to the Client, based on the contracted services, work already performed as well as the time of the occurred incident during the contract term.

6.6. The Clients fully understand and agree that the Wedding Planner shall not be responsible or held liable in the event the Wedding Planner is prohibited from providing Wedding Day services due to illness, hospitalisation, accident, transportation breakdown /disruption, traffic difficulties, acts of God such as inclement weather or other unforeseen impediments, or other cause of non-arrival on the day of the wedding.

6.7. The Clients agree that the accuracy of information supplied to the Wedding Planner is the sole responsibility of the Clients, and that the Wedding Planner is not responsible and shall not be held liable for the results of services performed on the basis of inaccurate, incomplete or untruthful information communicated by the Clients.

6.8. The Clients assume full responsibility for acceptance of work or services performed and agreed upon, as well as final proofing and accuracy. The Wedding Planner is not responsible for errors or omissions. Corrections will be made at no charge if they are brought to the Wedding Planner's attention within 15 ( fifteen ) days after project completion and acceptance, if applicable. Corrections are not to be understood as changes.

6.9. The Wedding Planner is not responsible for any events preventing the wedding to happen, such as fire, flood, earthquake or any other natural or human acts.

6.10. The Clients shall indemnify, defend and save the Wedding Planner harmless from any and all suits, costs, damages or proceedings, including, but not limited to, the Wedding Planner's services, pertaining to any and all litigation in which the Clients are a party. The Clients shall pay all expenses incurred by the Wedding Planner, including, but not limited to, all attorneys' fees, costs and expenses incurred, should the Wedding Planner be named a party in any litigation to which the Clients are a party. The Clients shall further indemnify and hold harmless the Wedding Planner and its agents, officers and directors from liability for any and all claims, costs, suits and damages, including attorneys' fees arising directly or indirectly out of or in connection with the operation of Clients, and from liability for injuries suffered by any person relating to the Clients. All reasonable precautions will be taken to safeguard the property entrusted to the Wedding Planner. The Wedding Planner will not be held liable for loss, destruction or damage of any kind resulting from items which are lost or delayed in transit, whether such transit is electronic, mail or otherwise, nor for unauthorised use by others of such property. The Wedding Planner will not be held liable for any incidental, consequential or indirect damages, including without

limitation damages for loss of profits, business interruption, loss of information, plagiarism, etc. The Wedding Planner will not be held liable for typographical omissions or errors. Any liability on the part of the Wedding Planner as determined by a court of law will be limited to the Service Fee paid by the Clients.

6.11. The Wedding Planner is not responsible for any material or damage to material provided by the Client. External material must be returned by the Client in the same condition in which it was delivered. Any damage or loss will be charged to the Client, according to a reasonable compensation.

## 7. CANCELLATION TERMS

7.1. The Clients are entitled to terminate the Agreement at any time by written notice to the Wedding Planner. The cancellation takes effect only after written announcement by e-mail or in paper form, including an indication of reasons.

7.2. Should the Clients terminate the Agreement prematurely, the following payments are due:

- 50% of the total Service Fee for cancellation up to 6 months before the wedding date
- 75% of the total Service Fee for cancellation between 6 to 3 months before the wedding date
- 90 % of the total Service Fee for cancellation between 3 to 1 month before the wedding date
- 100% of the total Service Fee for cancellation up to 30 days before the wedding date

7.3. Should the Clients change the date/location of the wedding and the Wedding Planner is unavailable to provide services, then the Wedding Planner is released from all contract obligations and shall in no way be held responsible or liable for non-performance. The Client also forfeits all costs for non-compliance with this agreement. Wedding Planner will invoice a fair market value for all services already performed/products already provided until that date on top of the Retainer. Should the Clients change the date/location of the wedding and the Wedding Planner is available, the Retainer and all previous payments made to the Planner may be transferred to the new wedding date with the conditions seen in paragraph 11.4.

7.4. The Wedding Planner is entitled to terminate the contract when payments are not made within due date or according to contractual terms, or for any material breach of this contract, against all summons. In this case, the Clients are bound to pay the agreed fees for work already performed, plus the above-mentioned overdue notice fees, minus the expenses saved by the premature termination, within 5 working days. The Retainer will not be refunded.

7.5. The Wedding Planner's discovery of new information, changes to agreed circumstances without previous discussion, contracting vendors without recommendation, or other factors, which tend to circumvent standard policies or the law, or can harm the reputation and good name of the company, may result in withdrawal. Should the Wedding Planner initiate the withdrawal, all fees will be returned, except for the Retainer as well as the fair market value for all services already performed/products already provided.

7.6. The Wedding Planner reserves the right to terminate or refuse and Agreement if the content or execution may harm the interests or good name of the company. In this case, the Clients are bound to pay the agreed fees for work already performed within 5 working days and the Retainer will not be refunded.

7.7. The Wedding Planner reserves the right to immediate discontinuation of services without the Clients' agreement in the event that the work environment and/or working conditions can be considered unsafe such as presence of firearms or communicable diseases, illegal activities, sexual harassment, mistreatment or verbal abuse, etc. at the expense of the defaulting party.

## **8. INTELLECTUAL PROPERTY**

8.1. The parties agree to confidentiality on information acquired through the business relationship arising from this contract, also after contract termination.

8.2. The wedding concepts, designs, information, images and other content created by the Wedding Planner are and remain the Wedding Planner's intellectual property. The Clients are not allowed to copy, modify, disclose, forward or sell these to third parties.

8.3. The Clients are not allowed to implement the wedding concepts created and provided by the Wedding Planner without paying the agreed service fee, or without the Wedding Planner's written consent.

8.4. The Clients are informed that data derived from this contractual relationship is stored on a confidential basis.

## **9. PHOTO RELEASE**

9.1. The Clients agree that the photographer and cinematographer provide the Wedding Planner the full galleries of wedding photos and videos.

9.2. Should the Clients decide not to hire a photographer and/or cinematographer, or to hire a photographer and/or cinematographer outside the list of Vow Your Way recommendations, the Wedding Planner reserves the right to hire their own photographer and/or cinematographer at their own cost, to document the wedding for the exclusive use in their portfolio.

9.3. By entering an Agreement with the Wedding Planner, the Clients agree to the publishing of any of their photos and videos on the Wedding Planner's and involved vendors' websites, social media channels and blogs, for advertising purposes, as well as to answer wedding-related questions and provide feedback on their wedding and Wedding Planner's performance, when approached by wedding publications or other potential clients of the Wedding Planner.

9.4. Should the Clients not agree to a full photo release, they can choose from the following options:

- The Clients agree to the publishing of their photos and videos only after approval of the photo-video selection by the Clients. The final selection may include shots of the couple and guests.
- The Clients do not agree to the publishing of any photos and videos where their identities and the identities of their wedding guests are recognisable, but only venue, décor, attire, details and shots with the couple from behind / without faces / blurry can be used.
- The Clients do not agree to the publishing of any photos and videos of their wedding.



## 10. WORKING HOURS AND COMMUNICATION RULES

10.1. In order to fulfil the obligations of the present contract, the Wedding Planner is not bound to specific working times, number of hours, regularity, schedules or places.

10.2. The communication between the Clients and the Wedding Planner will be done exclusively by e-mail, or during scheduled phone calls, online or live meetings. The Wedding Planner shall respond to e-mails from the Clients within 48 hours and in any event as soon as reasonably practicable, following receipt of such e-mails.

10.3. Communication via chat apps ( like WhatsApp and Facebook Messenger ) is accepted only in urgent matters during the last month before the wedding - unless agreed otherwise in writing.

10.4. Consultations can take place during the following timeframes, and need to be scheduled minimum 48 hours in advance - subject to availability:

- Mondays and Tuesdays: 08:00 -16:00
- Wednesday and Thursdays: 18:00 - 20:00

Calls outside these timeframes need to be scheduled at least one week in advance and are subject to availability.

10.5. Information given or requests made during online meetings, phone calls or personal meetings need to be summarised and confirmed by e-mail. In case of discussions that cause contractual changes, the new conditions will be outlined by the Wedding Planner in an annex to the present contract and submitted to the Clients for signature. The changes take effect only after the annex is signed by both parties.

## 11. FORCE MAJEURE

11.1. If performance of this Agreement or any obligation under this Agreement is prevented, restricted, or interfered with by causes beyond either party's reasonable control ( The Force Majeure ), and if the party unable to carry out its obligations gives the other party prompt written notice of such event, then the obligations of the party invoking this provision shall be suspended to the extent necessary by such event. The term Force Majeure shall include, without limitation, acts of God, fire, explosion, vandalism, storm or other similar occurrence, pandemics, orders or acts of military or civil authority, or by national emergencies, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labour disputes, or supplier failures.

11.2. The excused party shall use reasonable efforts under the circumstances to avoid or remove such causes of non-performance and shall proceed to perform with reasonable dispatch whenever such causes are removed or ceased. An act or omission shall be considered within the reasonable control of a party if committed, omitted, or caused by such party, or its employees, officers, agents, or affiliates.

11.3. Should a cancellation be decided by the Clients due to:

- Force Majeure or restrictions imposed by authorities in regard to gatherings and events in the country where the event is planned to happen, which make it impossible for the event to take place in its entirety or to take place to the planned extent or in the planned form, OR
- Force Majeure or travel restrictions which make it impossible for the Clients and key guests to travel to the country where the event is planned to take place, the Clients are bound to pay only the

number of planning hours actually invested by the Wedding Planner in their event up to the moment of cancellation and the hours spent on any closing activities with the hired vendors, calculated at the hourly rate of €45. The Retainer will remain non - refundable.

11.4. Should a postponement of the event be decided by the Clients, due to:

- Force Majeure or restrictions imposed by authorities in regard to gatherings and events in the country where the event is planned to happen, which make it impossible for the event to take place in its entirety or to take place to the planned extent or in the planned form, OR
- Force Majeure or travel restrictions which make it impossible for the Clients and key guests to travel to the country where the event is planned to take place, the Wedding Planner will transfer the Retainer and all amounts paid to the Wedding Planner up to that moment by the Clients, towards the new event date, and offers up to 10 complimentary planning hours to cover additional work necessary for vendor communication in regard to securing a new event date, if the following conditions are simultaneously fulfilled:
  - The decision to postpone is made at least 60 days before the initial event date and explicitly communicated in writing to the Wedding Planner.
  - The Clients communicate at least 3 options for the new event date
  - The new event date is within maximum 12 months from the initial date and falls on a day between Monday to Friday.
  - The Clients agree on flexibly choosing the final new date depending on availability of the Wedding Planner and all vendors that had been already booked up to the moment of the postponement.

- The wedding concept and vendor team remains the same as planned before the postponement.

11.5. Should one or more of the conditions 1-5 at paragraph 11.4. not be fulfilled, additional charges may apply, as follows:

- Should the Clients only choose potential new event dates on Saturdays or Sundays, or later than 12 months after the initial event date, an extra non-refundable retainer for the new date will be invoiced.
- Should the Clients intentionally choose a new event date when the Wedding Planner is not available, the usual cancellation terms apply based on the original event date.
- Should the Clients intentionally choose a new event date that is not available for one or more of the already booked vendors, the Wedding Planner will charge all the planning hours invested in the presentation of replacement options, securing and briefing the new vendor(s), at the regular hourly rate of €45.
- Should the Clients intentionally request changes of the event concept that are not a result of the event or travel restrictions, the Wedding Planner will charge all the planning hours invested in creating and implementing the new concept, as well as any necessary communication with vendors in regard to the changes at standard hourly rate.

## 12. ADDITIONAL STIPULATIONS

12.1. If any provision of the Agreement between Wedding Planner and Clients is deemed invalid or unenforceable, in whole or in part, that part shall be severed from the remainder of the Contract and all other provisions will continue in full force and effect as valid and enforceable to the fullest extent allowed by law.

12.2. Any waiver by either party of a breach or violation of any provision of this Agreement by the other party shall not operate or be construed as a waiver of any subsequent breach by either party. No waiver shall be binding unless executed in writing.

12.3. The Agreement, its Amendments, Terms and Conditions, and referenced Attachments constitute the full and complete Agreement between the parties, and overrule any and all prior understandings and Agreements, whether written or oral, between the parties. The parties acknowledge that they have relied solely on the arrangements set forth in the Agreement and no others. Any amendments to the Agreement shall be in writing and signed by all Parties.

12.4. The terms and conditions of the Agreement may be modified or amended as necessary only by written form signed by both parties.

12.5. The parties confirm that their identification data – Wedding Planner and Clients – and their legal representatives, provided and entered into this contract, correspond to reality, for which they take full responsibility.

12.6. Clients are obliged to communicate any complaints about invoices and/or performed Services to us in writing within 7 days after the complaint has arisen, via email. The notice of default must contain as detailed a description of the shortcoming as possible, so that we are able to respond as adequately as possible. Any complaint made after these 7 days is invalid.

12.7. The Agreement and any amendments thereto may be executed in two or more counterparts, each of which shall constitute an original Agreement, but all of which together shall constitute one and the same Agreement.

12.8. The contract parties agree upon the headquarters location of the Wedding Planner – Ghent, Belgium – as a competent court of jurisdiction and the application of Belgian law. In the unlikely event of a dispute and/or legal action, the successful Party is entitled to its legal fees, including, but not limited to its attorneys' fees and the Wedding Planners' liability is strictly and completely limited to refund of money paid directly to the Wedding Planner for its services.

12.9. By signing the Agreement above, the Parties agree to and accept the terms and conditions.

# VOW YOUR WAY

*happy planning happy wedding*

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